Press Release

For immediate release

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Holyoke Public Library Reopening

As the Massachusetts communities move forward with a phased reopening of businesses and public places, we wanted to provide an update on how Holyoke Public Library will be approaching our “New Normal”.

Although the doors of the physical library building have been temporarily closed to the public, our Holyoke Public Virtual Library has remained open 24/7 throughout the ongoing COVID-19 “Stay at Home” mandate. We took this measure for the protection of the health of our employees and to ensure we have a healthy workforce for the long-term

Holyoke Public Library Update

As Massachusetts businesses start to re-open with a phased-in approach, during Phase 1 we will be preparing for getting library materials into our patrons’ hands with our “soon to come” curbside service. We will continue to prepare for next phase of reopening some of our public service areas for walk-in transactions. For specific, up-to-date information on the hours, available access and services, visit our library website. Please check back frequently as this information may change periodically.

The Holyoke Public Library will be adhering to the latest public health guidance, including mandatory social distancing policies and mandatory face coverings within our library buildings – for both our employees and our patrons. We ask that our library visitors respect these public health guidelines.

When the Holyoke Public Library does open for the public, we will continue to follow newly established health guidelines. To ensure that we do not exceed the allotted capacity of our building as mandate, a ‘greeter’ will monitor customer flow and/or we will have clear instructions and signage posted to assist visitors in complying with appropriate social distancing guidelines. All public service areas will have cleaning and sanitation procedures, and we will continue to be vigilant with our hand-washing and other personal protective measures.

Looking to the Future

Even while we have been focused on adapting our operating procedures for the current environment, we have also been engaged in several projects to upgrade our online services and facilities, including proceeding with more online services.

We thank you for your continued patience and loyalty as we work towards a time when this will feel less ‘new’ and more ‘normal’.